

PITCHES REGULATIONS

Rates are per day regardless of the time of entry into the facility. The day of departure will also be counted if this takes place after 10.00 am.

ARRIVAL

- The **pitches** are available from 11.00 a.m. to 1.00 p.m. and from 1.00 p.m. to 8.00 p.m.
- All identity documents must be presented upon arrival for registration.**
The Management reserves the right to retain at least 1 document until the balance is paid.

ONLINE AND LATE CHECK-IN

- You can request self-check-in by contacting the reception during opening hours, after which all the information will be sent via the contact of reference, be it email or what's app.
- It is possible to request a late check-in following an agreement with the reception, for which € 30.00 will be charged per accommodation and/or square. In any case, after 24.00 it is NOT possible to check in.
- In case of delay, the booked accommodation will remain available to the customer until 10.00 a.m. on the following day.

DEPARTURE

- Check-out is possible from 8.30 a.m. on the day of departure and no later than 10.00 a.m.
- Late arrival or early departure will result in the payment of the entire period booked, even if the accommodation or pitch is re-rented.
- Early arrival does not imply authorization for an early departure. Similarly, late arrival does not imply authorization for a late departure.
- Rates are per day regardless of the time of entry. The day of departure will also be counted if this takes place after 10.00 am.
- Departures outside the above time will result in the return of the deposit later as follows:
 - If the deposit is given in **cash**, it will be returned by bank transfer within 14 working days from the day of check-out. The transfer will be made in the full amount minus the costs of commissions charged to the customer and can vary from € 5.00 to € 30.00 depending on the nationality of the current account.
 - If the deposit is given by **pre-authorization by credit card**, the deposit will be returned for the full amount minus € 0.01 cents. The amount of € 99.99 will be credited back within 7 working days from the day of check-out.

SECURITY DEPOSIT

During check-in, a SECURITY DEPOSIT OF € 50.00 is required by pre-authorization on the credit card or in cash. At check-out, if the deposit is paid by credit card, it will be released at a cost of € 0.01 and will be available within 7 days on your current account. If the deposit is paid in cash, it is returned immediately at check-out – from 08.30 to 10.00 in the morning.

ANIMALS

Our four-legged friends are allowed in all areas of Camping Lido Verbano (except where indicated with a prohibition sign). They are allowed inside the CHALET BUNGALOWS, the SUN BUNGALOWS and in the common areas such as the Verbano Self-Restaurant and Verbano Beach Bar. They are NOT allowed inside the MAXICARAVAN WAKE, MAXICARAVAN MOON, MAXICARAVAN SKY, MAXICARAVAN STAR and in the SAFARI TENTS.

DEPOSIT

IN CASE OF CANCELLATION, the deposit will be returned in the manner indicated in the document called "Cancellation Policy".
The balance of the entire booked period must be paid upon arrival at the campsite.

RECEPTION HOURS

08.30-13.00 and 14.00-20.00. Payments can be made from 08.30 to 13.00.

CIRCULATION WITHIN THE CAMPSITE

SPEED

Inside the campsite, you can circulate at a maximum speed of 5 km/h. In the event that vehicles are detected going at a higher speed, the vehicle must be parked in the parking lot located next to the Reception for the duration of the stay, paying for the daily parking as per the price list.

HOURS OF SILENCE

From 10.30 p.m. to 8.00 a.m. and from 1.00 p.m. to 3.00 p.m. motor vehicles are NOT allowed inside the campsite. In the event that you drive during the times just mentioned, the card will be automatically disabled. During these hours you can access the campsite with the green card only to access the car park located next to the reception, a car park accessible 24/7. In the event that vehicles are detected passing during the times mentioned above, the access cards will be automatically disabled, and the vehicle must be parked in the parking lot located next to the Reception for the duration of the stay, paying for the daily parking as per the price list.

VISITORS

Visitors are allowed to enter upon deposit of an identity document at the reception. The current rates will be applied for the visit, to be paid upon arrival. The Management may suspend the entry of visitors at any time.

MINORS

Adults will be held responsible for the behavior of their children or minors in their care. Minors must always be accompanied by an adult.

The Management reserves the right to remove anyone responsible for acts of harassment or vandalism from the campsite.
ENTRANCE TO THE CAMPSITE IMPLIES ACCEPTANCE AND FULL COMPLIANCE WITH THESE REGULATIONS:

The Management of Camping Lido Verbano
01 January 2025

FOR MORE INFORMATION, PLEASE CONSULT OUR WEBSITE.
www.campinglidoverbano.com